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FAQ's

### Awning Feature Comparison

A retractable awning can add extra cool outdoor living space and enhance the beauty of your home. It can also add value to your home if it is a true retractable awning that is made well and installed the right way. And when you look for value it is important to look beyond price and to measure an awning's reliability, ease of operation, durability, and design. To see how Sunesta's value compares to so-called "do it yourself" awnings.

Warranty Information

Information Request

Sunesta Dealers Only

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Feature	Sunesta® awnings	Do it yourself awnings
<b>Installation and Service Support</b>	Factory - trained local professionals with outstanding customer service reputations.	Shared national 800 telephone number.
<b>Factory completion</b>	3 - 5 workdays	2 weeks at best
<b>Production process</b>	Each individually made to order.	Pre-fabricated to only a few sizes.
<b>Standard Warranty</b>	Patio awning frame, fabric and motor guaranteed against defects for 5 years after installation.	The fabric is usually not covered. The frame and parts are "pro-rated", meaning that the customer must pay a portion of the cost of replacement.
<b>Additional Warranty Required</b>	No additional warranty required	Additional warranty to cover the fabric costs between \$119 and \$159.
<b>Mounting fixtures</b>	All types: wall, ceiling, easement, roof	2 types at most: wall and / or easement
<b>Mounting Bar</b>	Aluminum and galvanized steel with MemoryAlloy™ for extra strength and flexibility.	Standard 40mm stainless steel.
<b>Arms</b>	Electrostatic Armorcoat™	Aluminum with baked enamel.
<b>Cables</b>	Galvanized, permanently lubricated, sealed in PVC.	Exposed to the elements.
<b>Projections</b>	7 ranges up to 13 feet	2 ranges: 9 feet and 10 feet 2 inches
<b>Widths</b>	Any width up to 26 feet, and awnings can be easily "coupled" up to 63 foot widths.	Pre-cut for a few sizes between 10 feet and 18 feet

<b>Fabric Cover</b>	Solution-dyed woven acrylic with color locked throughout each fiber during the weaving process.	14 oz. urethane-coated vinyl over scrim filler. Color applied only to top and bottom layers.
<b>Fabric Cover Color Choices</b>	Exclusive Sunesta Designer Fabric Collection with more than 160 choices.	No more than 7 standard colors. No choice of pattern.
<b>Stitching</b>	All hems and edges ultrasonically sealed and lock-stitched	Single stitch on hems and braid.
<b>Hood</b>	Sturdy seamless extruded aluminum year round cover that protects the entire awning whenever it's retracted. Water and dirt-proof flexible seal included with the hood.	12' vinyl cloth winter cover that must be manually attached to the awning with grommets and cords

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11320 Distribution Avenue East Jacksonville, FL 32256 (904) 268-8000